Care Home Nurse Call Systems
Take a closer look at Medicare

To deliver a Nurse Call system specific to your requirements we need first to understand exactly what you want from your new system. At the initial discussions with our highly experienced sales team, they will advise you honestly on the systems we can provide and offer solutions based on your current and future needs and budget.

When we have all the necessary information your order is passed to our installations team. They will keep you advised on all aspects of your order and arrange the time and date of your installation. They are always available to discuss any queries you may have on your order and the installation process.

On the day of installation our fully trained DBS checked engineers will install the system to our exacting standards. We appreciate the importance of showing courtesy and respect to both your residents and staff, whilst ensuring a neat and clean installation.

All selected staff members will receive a comprehensive training session on the day to ensure they are fully capable of using the system and its many features.

After installation, our free helpline is available to answer any queries you may have.
Radio Nurse Call systems are now commonplace in nursing homes, residential homes and many hospitals. Due to their ease of installation, systems can be used in many locations within the care environment, from bedrooms, bathrooms, common areas, dining rooms, to waiting areas, toilets and meeting rooms.

Panels are colour-coded to meet HTM guidelines for standard calls (orange), assistance calls (yellow), emergency calls (red), staff presence (green) and call accept (grey). Standard calls, assistance and emergency calls each have their own specific tone.

Optional indicator lights provide staff with a simple and safe method of correctly identifying the location of any call.

Call points employ HTM colouring as standard. Raised buttons assist residents with poor eyesight. Luminescent labels for both the call point and pear-push lead (handset) are embedded with Microban® protecting against bacteria.

Bedroom units include two sockets, one for the pear-push lead and a second for auxiliary items. Call points are mounted on wall brackets and can be moved if required for safe, easy operation, or secured using a locking clip.

Medicare’s HTM Wireless Nurse Call system is used nationwide in:

- Nursing homes
- Specialist Dementia/EMI homes
- Residential homes
- Warden controlled complexes
- Care villages
- Hospices
- Private hospitals
- NHS hospitals

The Medicare system at a glance

- Easy configuration, intuitive operation
- All features available – can be activated at any time
- Additional monitoring for many common conditions
- Elegant design, robust build quality
- Low power wireless technology
- Easily configured to your requirements
- Versatile, flexible and easy to install
- Plug and play technology
- HTM specification compliant
- Low maintenance
- Cost effective
- 24hr support
- Comprehensive training
The Medicare Radio Nurse Call System

**Display Panels**
Using the very latest in technology, Medicare Systems’ display panels offer multiple options to suit all environments. Medicare panels are available in a variety of sizes and can be easily programmed to show just a room number or more detailed individual information specific to your needs. Medicare’s display screens can be wall or desk mounted and provide the ability to view multiple calls on the same screen.

**Display Panel options include:**
- Available in a variety of sizes
- Configurable to your needs
- Call acceptance
- Latest touch-screen technology
- Variety of call tones

**Call Logging**
Medicare’s call logging system is simple to use, yet provides all the information you need, enabling you to monitor, record and print reports on all calls and responses.

You can print out details of the activity or export to programmes such as Excel. For network or remote viewing contact our technical team for more advice.

**E-Logging**
Our additional E-Logging service allows you to view and manage all call information from any PC or mobile device.

**Call Points**
Compare Medicare Systems’ call points to any other and the quality is immediately apparent. Our call points are housed in unique, elegant enclosures made in the UK and built to withstand the demands of the care environment.

Each call point (other than ceiling pull cords) has four clearly marked buttons providing either: Call, Reset, Attendance and Emergency or Call, Reset, Assistance and Emergency, this model also includes the staff iButton. Each of these are colour coded for easy identification.
**How the system works**

- **Room Units**
  Medicare room units are functional, elegant and robust.
  
- **Pear Push Lead**
  This sealed and extendable lead is both ergonomic and practical and comes in a single-button version for patient calls, and a two-button version which operates the resident’s bedside light.
  
- **Door Contact Units**
  This neat slimline unit provides door security for internal and external doors.
  
- **Indicator Lights**
  These can be configured for over-bed, over-door or follow me indication. They require a 12V feed with wireless connection to call point.
  
- **Emergency Unit**
  For high dependency situations where an emergency response is vital we supply a specific single red button unit conforming to HTM specifications.
  
- **Paging Systems**
  Pocket pagers display call information enabling a silent type system.
  
- **Accessories**
  We can supply many accessories that interface with the call system and our own in-house design team have come up with some ingenious devices to allow even the most severely disabled patient to operate the call system.
  
  Accessories include: Pressure pads, bed and chair sensors, PIR detection, enuresis detection, epilepsy monitoring and many more.
HTM6500iB Room Unit

TECHNICAL INFORMATION

This model is supplied with a pull cord or pear push lead as standard and encompasses the iButton, offering staff attendance and identification.

The HTM6500iB is fitted with two sockets for connecting the pear push lead and other accessories such as epilepsy detectors, specialised switches, PIR triggers and many more. This model has an automatic monitor function for situations such as bed occupancy monitoring.

All Medicare’s room units and labels are easy-clean and contain anti-microbial additives, helping to maintain infection control standards. The HTM6500iB is designed to withstand the rigours of the toughest care home environment.
Enclosure
ABS moulded c/w wall mounting bracket
Anti-Microbial additives

Label
Lexan with Microban® additive
Luminescent for easy location in the dark
Guaranteed no fade
Can be cleaned safely with anti-bacterial cleaners
Compliant with FDA and USP requirements

Call facilities
Call
Assistance
Staff iButton
Emergency
Low battery
Accessory
Lead tamper

Operational Modes
Staff iButton
Standard option. Provides attendance and staff identification

Nurse Call
Standard operation providing call, assistance, and emergency buttons

One Shot
The unit transmits the alarm event then returns to standby

Polling
The system can be set to self test by regularly polling units and displays

Room unit connectors
FCC6P4C

Power
2 x AA alkaline batteries

Dimensions (mm)
W x D x H: 170 x 32 x 96

Weight including batteries
251g

Battery life
Normal operating conditions up to 2 years

Radio
Conforms to European EN 301 489-3 and ETSI EN 300 220-3
(for ERP@10mW)
The 6500S model is supplied with a pull cord or pear push lead as standard and has two sockets for connecting accessories such as pressure mats, epilepsy detectors, PIR triggers, specialised switches and many more.

This model has an automatic monitor function for situations such as bed occupancy monitoring. The unit can also be configured to operate in one or two-way mode.

All Medicare’s room units and labels are easy-clean and contain anti-microbial additives, helping to maintain infection control standards. The HTM6500S is designed to withstand the rigours of the toughest care environment.
Enclosure
ABS moulded c/w wall mounting bracket
Anti-Microbial additive

Label
Lexan with Microban® additive
Luminescent for easy location in the dark
Guaranteed no fade
Can be cleaned safely with anti-bacterial cleaners
Compliant with FDA and USP requirements

Call facilities
Call
Assistance
Emergency
Low battery
Accessory
Lead tamper

Operational Modes
Nurse Attendance
Standard option. Provides attendance notification (green button). In attend mode the orange button sends assistance

Nurse Call
Standard operation providing call, assistance, and emergency buttons

One Shot
The unit transmits the alarm event then returns to standby

Polling
The system can be set to self test by regularly polling units and displays

Room unit connectors
FCC6P4C

Power
2 x AA alkaline batteries

Dimensions (mm)
W x D x H: 170 x 32 x 96

Weight including batteries
242g

Battery life
Normal operating conditions up to 2 years

Radio
Conforms to European
EN 301 489-3 and
ETSI EN 300 220-3
(for ERP@10mW)

0800 849 5123
www.medicaresystems.co.uk
Training, Support and Service

We appreciate the need to provide exemplary aftercare service. Our Award Winning Customer Service was recognised by Thames and London Today magazine for providing an outstanding level of quality products and service.

We employ a highly trained team of DBS checked service technicians across the UK who receive regular training on installation and service to ensure we maintain our enviable reputation.

Training
We offer free onsite training with every new installation of our system. Training is carried out by our own expert engineers, and covers all aspects of running and maintaining your new Nurse Call system.

Warranty
All products manufactured by Medicare are covered for 12 months from date of installation subject to our standard terms and conditions.

Service and out of hours
Our free technical helpline is available for all customers 24 hours a day, 365 days a year. This helpline is manned by our own trained engineers who will assist you with any queries you may have.
The Choice of The Professionals

Testimonials

“Over the last thirty years we have used several Nurse Call System Providers, about eight years ago we started using Medicare. When it came to a major refurbishment of Our Home in 2013, we felt that there was no comparable company as they had many years’ experience, very high quality products and an extremely friendly team providing excellent aftercare and service. We will have no hesitation in using them in the future and have recommended them to other Care Homes who have been very pleased all round.”

Patrick Beling, Wensley House

“We have installed the Medicare Nurse Call System in nearly all our properties. It is simple and easy to use and gives all the needed features of a modern Call system. Ongoing advice is always readily available and attendance to site always very prompt. We should have used Medicare a long time ago.”

David Shafik, Keychange Charity

If you need a safe, reliable and simple to use wireless nurse call system for your care home, call Medicare, the choice of the professionals.

medicare systems

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